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Exhibit J

| | 1 |
|----|--|
| 1 | UNITED STATES DISTRICT COURT |
| 2 | EASTERN DISTRICT OF MICHIGAN |
| 3 | SOUTHERN DIVISION |
| 4 | |
| 5 | GERARD WIENER, individually, |
| 6 | and as Personal Representative |
| 7 | of the Estate of Roland C. Wiener, |
| 8 | Plaintiff, |
| 9 | vs. Case No. 11-10770 |
| 10 | Hon. George Caram Steeh |
| 11 | BANKERS TRUST COMPANY, ET AL., |
| 12 | Defendants. |
| 13 | |
| 14 | AND RELATED CROSS-ACTIONS |
| 15 | · |
| 16 | |
| 17 | The Deposition of PATRICIA L. SCULLY, |
| 18 | Taken at 280 West Maple Road, Suite 300, |
| 19 | Birmingham, Michigan, |
| 20 | Commencing at 8:36 a.m., |
| 21 | Thursday, November 29, 2012, |
| 22 | Before Amy Tobias Lenga, CSR-4625. |
| 23 | |
| 24 | |
| 25 | |





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| | | 4 | |
|----|------|--|--|
| 1 | Birm | ingham, Michigan | |
| 2 | Thur | sday, November 29, 2012 | |
| 3 | 8:36 | a.m. | |
| 4 | | | |
| 5 | | PATRICIA L. SCULLY, | |
| 6 | | was thereupon called as a witness herein, and after | |
| 7 | | having first been duly sworn to testify to the truth, | |
| 8 | | the whole truth and nothing but the truth, was | |
| 9 | | examined and testified as follows: | |
| 10 | | EXAMINATION | |
| 11 | BY M | R. BROWN: | |
| 12 | Q. | Could you state your full name for the record, please? | |
| 13 | Α. | Patricia Scully. | |
| 14 | Q. | Do you have a middle name? | |
| 15 | Α. | Louise | |
| 16 | Q. | And have you ever used any other names? | |
| 17 | Α. | No, I haven't. Well, Patricia Harvey when I was a | |
| 18 | | little girl. So I've been married I've been | |
| 19 | | Patricia Scully for 37 years, so. | |
| 20 | Q. | Okay. And for purposes of just things we might look | |
| 21 | | at on the record do you have any nicknames that are | |
| 22 | | used in business? | |
| 23 | Α. | No. | |
| 24 | Q. | Are you represented by an attorney here today? | |
| 25 | Α. | No, I'm not. | |





GMAC if, in fact, the customer from GMAC was involved?

- A. No, I don't.
- 2 Q. Was a customer from GMAC involved?
- $3 \quad | \text{A.} \quad \text{Yes.}$

- Q. As you may recall, you're under oath and you need to tell the truth, which I'm sure is what you intend to do, correct?
- 7 A. Yes.
 - Q. Okay. And what you need to give me is your best recollection in response to the questions I ask. If you have some recollection but it's not as complete as if it happened earlier this morning or something, give me the recollection you have and if you want to label it as vague or not complete or you think there's more but you don't remember, just tell me that so I have a sense of what your level of recollection is. On the other hand, I don't want you just guessing or speculating. I want what you, in fact, recall. Okay?
 - A. Yes.
 - Q. At some point in time you will have an opportunity to review the transcript which comes out as a booklet looking like a play script, your name, my name and whoever else speaks, and what this court reporter's recording as to what you say; and you'll have a chance to correct or change any mistakes you think you made.

 But at the same time I may later then have an



opportunity to ask you about your corrections and/or point them out to somebody during a court proceeding that here's what you originally said and here's what you did to correct. Do you understand that?

A. Yes.

- Q. One of the things that we both have to do is be audible, and you're doing well in that regard so far. So I don't see it as a problem. But shaking your head or nodding or making more conversational kind of gestures with your arms or head or something doesn't get easily recorded by the court reporter. So speaking is a key to all this. Okay?
- A. Yes.
- Q. And I'll try and ask that you let me finish my questions before you answer them so you hear the full question, and I'll try and make sure you've completed your answer before I ask my next question. If for some reason I interrupt your answer because you, one, interrupted or, two, you paused so I thought you were done, just tell me and we'll let you get the complete answer to the question that's pending before we go to the next question. But I need your help in that if I don't know that you hadn't finished. Okay?
- 24 | A. Yes.
 - Q. If you don't understand a question tell me and I'll



try to help clarify the question. Okay?

 $2 \quad | A. \quad Yes.$

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- Q. During the course of the deposition from time to time attorneys may make objections to a question, often as to the form of the question, occasionally for some other reason. But unless your attorney, for purposes of being a witness at the deposition, tells you not to answer or instructs you not to answer you have to go ahead and answer even after he's objected. Okay?
- 10 A. Yes.
 - Q. Are you under the influence of any substance, and that could range from prescription medication to drugs to alcohol, to whatever, that you believe would affect your ability to recall or testify today?
- 15 A. No.
- Q. Okay. Let me ask you another routine question that I ask everybody, so please don't be offended. Have you ever been convicted of a felony?
- 19 A. No.
- Q. Have you ever in your life seen or talked with Roland
 Wiener?
- 22 A. Yes.
- 23 Q. Not Gerard, Roland.
- 24 A. Oh, Roland's the father?
- MR. DeLUCA: Yes.



- 24 Which counsel was that? Ο.
- 25 Α. Christine Buen, B-u-e-n.



- 1 Q. Anything else?
- 2 A. No.

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- Q. And what were the nature of the notes you looked at that you just referred to?
- 5 A. E-mails that went back and forth from Pookrum and 6 myself and Wiener and myself.
 - Q. Okay. In that regard, can you and I agree that if we refer to Wiener or Mr. Wiener we mean Gerard; and if for some reason we're referring to the father we'll use his full name, Roland Wiener, so we can tell the difference with having two Wiener names in the case; is that agreeable?
- 13 A. That's agreeable.
- Q. And other than what you've told me did you do anything else in preparation for the deposition?
- 16 A. I prepped with Frank and Christine.
- Q. When you prepped with Christine was there anyone else present in addition to Christine and yourself?
- 19 A. I don't recall.
- Q. And when you prepped with Frank was there anyone in addition to yourself and Mr. DeLuca present?
- 22 A. By phone Christine was.
- Q. Okay. When did you first learn that there was a lawsuit that Mr. Wiener had brought against GMAC and others with respect -- that has evolved in the lawsuit





Α.

No.

- Q. -- in your employment? If you could give me a brief employment history starting with your first job after you were 18 and proceeding thereafter?
 - A. My first job was at Budd Wheel in Detroit. Then in 1978 I worked for -- I got into the mortgage business for James T. Barnes. Then I drove a bus for East Detroit Public Schools. Went back into the mortgage business around 1985 for Community Central Savings Bank. From '85 to -- let's see. '85 to probably in the early nineties I worked for Community Central Savings Bank. Then I went to Mortgage Corporation of America. Mortgage Corporation of America to Financial Enterprises. I worked for Shore Bank. I was a bartender at the same time for Am Vet's Post 57 in Harper Woods, Michigan. Then in 1986 I was hired by GMAC.
 - Q. Does that complete your answer?
- 18 A. That would conclude my answer.
- Q. Okay. I think you said '85 to early nineties Mortgage Corp. of America, is that correct?
- 21 A. That's correct.
- 22 Q. And then you went to Financial Enterprises?
- 23 A. Correct.

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- Q. How long were you there?
- 25 A. About a year. The company went defunct.



- Q. Okay. And then Shore Bank, how long were you at Shore Bank?
- A. I worked as a freelance collections inspector for twoyears for Shore Bank.
- Q. And then from '86 you went to work for GMAC and remain
 6 employed in various capacities by them since then?
- 7 A. That's correct.
- 8 Q. And you're employed by them today, correct?
- 9 A. Correct.

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- Q. If you could give me a listing of your various jobs at GMAC over time, please.
- 12 A. Loss mitigation, community relations specialist is the only job I've had since I've been there in 1986.
- 14 Q. And sorry, can you tell me again, loss --
- 15 A. Loss mitigation and community relations specialist.
- Q. And over the time from '86 to present has the nature of that job changed as time has passed?
 - A. It's remained pretty consistent since I became employed. More travel was involved than I ever thought, but the logistics of the job are the same.
 - Q. And what are the logistics of the job?
 - A. Working with borrowers to help mitigate any kind of loss, if they're having a financial hardship, working with nonprofits in the community and doing community outreach.



- Q. What sort of work do you do with nonprofits?
- A. Put on educational functions for borrowers, explain to them about their mortgage, work with a lot of nonprofits that borrowers go to see. They refer the client to me so I can be the liaison between the
- 6 nonprofit and GMAC, loss mit.
- Q. And for your loss mitigation activities directly with borrowers what is it you do?
- 9 A. Meet face-to-face, collect information, their
 10 financial information, their hardship information and
 11 submit it to GMAC loss mit.
- Q. And when you submit it to GMAC loss mit, and loss mit means loss mitigation, correct?
- 14 A. Correct.

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- Q. When you submit it to GMAC loss mit who are you submitting it to and what are they to do with it?
 - A. We have a platform and we have several locations. We have a Dallas location, a Waterloo, Iowa location, and that goes through depending on who the investor is or the type of loan it is, it filters through to the Loss Mitigation Department that would handle that specific investor loan type, et cetera.
- Q. And what does loss mit do with it after you've submitted whatever it is?
- 25 A. They evaluate the financials in accordance with the



1 quidelines.

- Q. And what is their purpose -- for what purpose are they evaluating the financials?
- 4 A. To see if we can mitigate any loss and get the borrower back on track in some form.
- Q. So work out a plan where the borrower can financially find a way to get back on track without failing in that and leaving the owner of the loan with a problem of what to do with it or whether to foreclose, is that correct?
- 11 A. Correct.

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- Q. And you say meet guidelines, whose guidelines are you trying to meet?
- A. It depends on the loan type it is. If it's a government subsidized entity, if it's GMAC's own loan.

 There's several. We service loans for investors.
 - Q. Okay. When Roland Wiener's loan became being administered by Gerard Wiener after Roland had died, and the loss mitigation efforts in that regard, were you looking at any specific guidelines in that regard?
- 21 A. I don't --
- MR. DeLUCA: Do you understand the question?

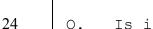
 THE WITNESS: Not really.
- 24 BY MR. BROWN:
- 25 Q. Let me try this. Let me make it more direct. That



1 will help. With respect to the Wiener loan were the 2 quidelines involved those of Freddie Mac because 3 Freddie Mac was the owner of the loan? 4 We, as GMAC, on part of the Freddie Mac portfolio had Α. 5 delegated authority so we could make our own 6 decisions. 7 MR. DeLUCA: But listen -- Pat, listen to 8 the question. Do you understand the question that he 9 was asking? 10 Can you repeat it? 11 BY MR. BROWN: 12 Well, the question is that if in doing loss Q. 13 mitigation, you or the loss mitigation group with whom 14 you worked, were looking at what had been submitted 15 and what the guidelines were for doing some kind of 16 loss mitigation plan, whose guidelines were you 17 looking at with respect to the Wiener loan? 18 Α. It would have been Freddie Mac. 19 Q. Am I correct that those guidelines periodically change 20 from time to time? 21 I can't answer that question. I'm not sure of it. Α. 22 Okay. When did you first become involved in the Q. 23 Wiener loan? 24 If I recall correctly, August of 2010. Or maybe it Α.



was 2009. Yeah.



Is it correct that at the time Orlans referred them to Ο. you that Orlans was somewhere in a foreclosure process



- 1 mode on the loan?
- 2 A. Correct.
- 3 Q. To your knowledge, and setting aside Orlans for the
- 4 moment, who else, if anyone, had been involved in
- 5 trying to deal with the Wiener loan prior to you?
- 6 A. To my knowledge of today?
- 7 Q. To your knowledge today, yeah.
- 8 MR. DeLUCA: Do you understand the question,
- 9 Patty?
- 10 \mid A. I would have never known anybody was involved until I
- 11 would have started looking at this, you know, knowing
- 12 the facts of the case.
- 13 BY MR. BROWN:
- 14 Q. Let me rephrase the question.
- 15 A. Okay.
- 16 Q. With the knowledge you have today who prior to you,
- and setting aside Orlans for the moment, had been
- dealing with Mr. Wiener and Mr. Pookrum with respect
- to the Wiener loan?
- 20 A. I don't know of any individuals by name that were
- 21 dealing with them.
- Q. Do you know of any of GMAC's units or groups,
- 23 divisions, or whatever they choose to call them, who
- were dealing with them, obviously when you became
- involved and loss mitigation became involved, any



| 1 | | other groups that might have been involved? | |
|----|---------------|---|--|
| 2 | Α. | With the knowledge that I know of today it's my | |
| 3 | | understanding he was in contact with the Assumption | |
| 4 | | Department. | |
| 5 | Q. | What's your understanding back in the 2009 timeframe | |
| 6 | | did the Assumptions Department do when it was dealing | |
| 7 | | with customers? | |
| 8 | | MR. DeLUCA: If you know, Patty. | |
| 9 | Α. | Yeah, I don't have any knowledge of that. | |
| 10 | BY MR. BROWN: | | |
| 11 | Q. | Well, do you have any general knowledge as to what, | |
| 12 | | how the Assumption Department differs from the Loss | |
| 13 | | Mitigation Department? | |
| 14 | Α. | You want me to explain to you what the difference is | |
| 15 | | with an assumption as to loss mit? | |
| 16 | Q. | Well, in terms of how GMAC then chose to do business | |
| 17 | | they had apparently an Assumption Department and a | |
| 18 | | Loss Mitigation Department. You've given me a brief | |
| 19 | | description of what loss mitigation did and does. | |
| 20 | | What did assumption do or now do? | |
| 21 | | MR. DeLUCA: You mean as to this part | |
| 22 | | MR. BROWN: As a group. | |
| 23 | Α. | Of the Assumption Department? | |
| 24 | BY M | IR. BROWN: | |



Q.

Yes.

- A. People that want to assume a loan have to send in particular documentation. The requirements that are needed to assume a particular loan, and the Assumption Department guides them along with that.
- Q. In that general timeframe of 2009 did GMAC have a department that was called collections or some word that would be a substitute for the word Collections Department where they were just trying to collect as to a loan?
- MR. DeLUCA: I am going to object to the
 form of the question. It lacks foundation. Go ahead.

 If you understand you can answer.
 - A. As a bank or as a mortgage company we have a Collections Department.
- 15 BY MR. BROWN:

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- Q. Would it have dealt with customers on delinquent loans to your knowledge?
- 18 A. Yes.
- Q. Do you know if the Wiener loan had been dealt with at all by the GMAC Collections Department?
- 21 A. No, I don't.
- 22 Q. Did GMAC have a Foreclosure Department?
- 23 A. Yes.
- Q. And to your knowledge, did the Wiener loan get handled at all by the Foreclosure Department?



| 1 | Α. | Yes. | |
|----|---------------|---|--|
| 2 | Q. | What's your understanding of what the handling of the | |
| 3 | | Wiener loan by the Foreclosure Department was? | |
| 4 | | MR. DeLUCA: Objection. Lack of foundation. | |
| 5 | | Go ahead and answer if you can. | |
| 6 | Α. | It was sent to attorney Orlans' office to commence | |
| 7 | | with foreclosure proceedings. | |
| 8 | BY MR. BROWN: | | |
| 9 | Q. | And was it, to your understanding, the Foreclosure | |
| 10 | | Department that would decide when and under what | |
| 11 | | circumstances it would pass a loan to the Orlans Law | |
| 12 | | Firm for foreclosure? | |
| 13 | | MR. DeLUCA: Objection. Lack of foundation. | |
| 14 | Α. | I can't answer that question. | |
| 15 | BY MR. BROWN: | | |
| 16 | Q. | Why can't you answer that question? | |
| 17 | Α. | I don't know the procedures that go on with the | |
| 18 | | Foreclosure Department before they make a decision to | |
| 19 | | send it to the attorney. | |
| 20 | | MR. BROWN: Okay. Why don't we take a very | |
| 21 | | brief break just so I can get a document out. | |
| 22 | | (Off the record at 9:07 a.m.) | |
| 23 | | (Back on the record at 9:12 a.m.) | |
| 24 | | MARKED BY THE REPORTER: | |
| 25 | | DEPOSITION EXHIBIT 1 | |



9:12 a.m.

MR. BROWN: Let's go back on. We have started with now Exhibit 1 to the Scully deposition. Let me describe briefly what it is. It's a document or a group of pages produced by GMAC in this case with Bates numbers 0545 through 0600. It is one of the few documents that I have multiple copies of so I can actually give you one.

MR. DeLUCA: Oh, okay.

BY MR. BROWN:

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- Q. It has the -- we'll all take our time because it has the disadvantage that it's not exactly what you call in bold print. It's in rather small print. It is what it is. Here's the original exhibit, Ms. Scully, if you want to look at this.
- A. You know, I have to get my other glasses. I have to bring them out.
- Q. Ms. Scully, do you now have Exhibit 1 before you?
- 19 A. Yes.
- Q. If you could just sort of briefly glance through and tell me if you believe you've seen this before or not?
- 22 A. I've never seen this before.
- Q. Okay. If you notice on the first page, and, in fact,

 I think it's on every page. At the top it says

 display/history. Do you know what a display/history



1 is?

2 A. Yes.

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- $3 \quad | Q. \quad \text{What is it?}$
- 4 A. It's a history of transactions on the loan from the inception of the loan to the present.
- Q. And how is the history collected, if you know, in general terms?

MR. DeLUCA: I am going to place an objection on the record. At this point this witness is a fact witness, is not called to testify as to policies and procedures of GMAC, and to the extent it goes beyond her knowledge I think that there's a lack of foundation. And I think that this witness is not capable of testifying as to those specifics. You can answer.

BY MR. BROWN:

- Q. Do you have any knowledge as to how the information is collected that ends up being, in this instance, placed on a display/history if someone chooses to print it up?
- A. Well, it's not my department. No.
- Q. Do you ever make entries, to your knowledge, that
 would end up on a display/history if one were drawn up
 after you made entries?
- MR. DeLUCA: Objection. Lack of foundation.



| 1 | | Do you understand the question? |
|----|------|---|
| 2 | Α. | Can you repeat it again? |
| 3 | | MR. BROWN: Would you read it back. |
| 4 | | (The requested portion of the record was |
| 5 | | read by the reporter at 9:16 a.m |
| 6 | | "Question: Do you ever make entries, to |
| 7 | | your knowledge, that would end up on a |
| 8 | | display/history if one were drawn up after |
| 9 | | you made entries?") |
| 10 | Α. | Yes. |
| 11 | BY M | R. BROWN: |
| 12 | Q. | What kinds of entries in your loss mitigation work |
| 13 | | would you do that would end up on the display/history |
| 14 | | in the usual course of business? |
| 15 | Α. | It would be my conversation with the borrower that I |
| 16 | | would enter to reflect. |
| 17 | Q. | That would be a brief synopsis of your conversation |
| 18 | | with the borrower? |
| 19 | Α. | Correct. |
| 20 | Q. | And do you do that with all conversations with all |
| 21 | | borrowers or just certain conversations? |
| 22 | Α. | Try to do it with most. It just depends. |
| 23 | Q. | What does it depend on? |
| 24 | Α. | If I record if I put it on or not. |
| 25 | Q. | Okay. And do you have any criteria you use in |
| | | |



- deciding whether to put it on or not?
- 2 A. No.

- 3 Q. If you look at the part that's in reverse type where
- 4 it's black background and white type at the top, do
- 5 you see that? It reads like transaction, add a date
- or trans add a date, trans type, et cetera. Do you
- 7 see that?
- 8 A. Yes.
- 9 Q. Under trans type when you make entries what trans type 10 would appear there?
- 11 A. It just depends on how I enter it. If it's an -- most of mine would be NT's, notes.
- 13 Q. That stands for note?
- 14 A. Correct.
- Q. Are some of these entries made mechanically from a
- 16 computer program that exists in GMAC's computer
- 17 system, do you know?
- 18 A. I can't answer that. I don't know.
- 19 Q. If I could direct your attention to page 0566. It's
- 20 close to halfway through. Do you have that page
- 21 before you?
- 22 A. I do.
- 23 Q. If you look at the set of entries for 4/14/2009, that
- 24 would be the date of the activity, correct?
- 25 A. Correct.



- Q. And the NT would be -- transaction type would be a 2 note, correct?
 - Α. Correct.
- 4 And under the area ID that originated the message, Q. 5 here it's ASM. Is that the Assumption Department?
- 6 Α. Yes.

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- 7 If you look over to the transaction it appears to be Q. 8 somebody's synopsis of an interaction with Gerard 9 Wiener, correct?
- 10 Α. Correct.
 - When these kinds of notes were made -- let me narrow Q. the question. When you make notes similar to what we see here where it's an NT and then you put in some interaction with borrower, do you make that entry usually at or near the time that the conversation occurred?
- 17 Α. Yes.
- 18 And you are attempting to make it as accurate as you Q. 19 can, correct?
- 20 Α. Yes.
- 21 If you look on the line that's -- if you go down two Ο. 22 rows below where the last ASM is you'll see the note 23 about interacting with Mr. Wiener. It goes on and 24 says "advised B1 is deceased." Do you see that?
- 25 Α. Yes.



- Q. In the normal course of things at GMAC would B1 be the borrower one, prime borrower?
- A. Yes.

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- Q. If you look at the next to last row under NT, in that row of NT entries, it says, "For further assist.justlink." Do you know what that means?
- 7 A. No.
 - Q. If you look at the fourth row from the bottom the transaction type is a D28. Any idea what a D28 is?
- 10 A. No.
- Q. And you'll see that the transaction is a forced billing statement from report R628. Do you know what a forced billing statement is?
- 14 A. No.
- Q. Do you have any idea -- strike that. Do you know what a transaction -- if you turn to the next page, which is 567, do you know what a DMD is for transaction type?
- 19 A. No.

25

Q. If you'll see for the third one down on page 567
there's in all caps "left MSG," presumably meaning
left message. Do you know if that's someone from GMAC
calling the borrower or his representative or is that
the borrower representative calling GMAC?

MR. DeLUCA: Are you finished?



MR. BROWN: Yes.

MR. DeLUCA: Again, I am going to object.

This witness is not here to testify about this

particular computer entry or documentation of notes

that she did not make. I don't think there's any

foundation laid that she can testify as to what these

various acronyms mean, these various different notes

mean that she did not make into the system. So to the

extent that she doesn't have that knowledge I think

there's no foundation here for her to answer these

questions.

MR. BROWN: Well, asking her if she knows what it means is asking her if she has that knowledge. She says she doesn't know, she doesn't know. In the past in asking about this document I've moved on. So I'm not quite sure why you're making an objection.

MR. DeLUCA: Well, again, to the extent that you continue to ask these questions I am going to have a continuing objection on the record that there's a lack of foundation.

BY MR. BROWN:

- Q. On the entry that I was just discussing, the third one down on 567, do you know what left message means in terms of who left the --
- 25 A. No.



- Q. -- message to whom?
- 2 A. No.

- 3 Q. If you turn to page 570, do you have that in front of
- 4 you?
- 5 A. Yes.
- 6 Q. If you look at the first entry where the transaction
- 7 type is NT for 6/24/09. Do you see that?
- 8 A. Yes.
- 9 Q. And there the area ID that originated the message is
- 10 HMPS. Do you know what HMPS is?
- 11 A. No.
- 12 Q. You'll see that several places in this page,
- essentially all but one of the transaction types on
- the next page, are FOR. Is that having to do with
- foreclosure, to your knowledge?
- 16 A. I can't answer that question.
- 17 Q. And why can't you answer that question?
- 18 A. I'm not sure.
- 19 Q. All right. If you go to page 573, please. At the
- 20 bottom of the page there are a number of entries for
- 21 7/27/2009, transaction type DM. Do you know what DM
- 22 is?
- 23 A. No, I don't.
- Q. If you'd read the entries that's associated with those
- 25 rows where the transaction type is DM, looking at it



- 1 do you know if that's an entry you made?
- 2 A. I did not make those entries because it's not my
- 3 teller number.
- 4 Q. Am I correct that you don't know whose teller number
- 5 it is?
- 6 A. Correct.
- 7 Q. And would a teller number be a number that identifies
- 8 specific individuals within the bank?
- 9 A. Yes.
- 10 Q. On the next page, which is 574, if you go down to
- 11 where there's a series of NT transaction types notes,
- on 7/27/09 there are a number that were made by LMT.
- Do you know who LMT is?
- 14 A. No.
- 15 Q. Has your teller number remained the same since you've
- 16 been at GMAC?
- 17 A. Yes.
- 18 O. And what is it?
- 19 A. 20798.
- 20 Q. 20798, correct?
- 21 A. Correct.
- 22 Q. And so for any entry made that would show up in a
- display/history that you made it should have your
- 24 teller number, which is the number you just gave me,
- 25 correct?



| 1 | Z \ | Correct. |
|---|------------|----------|
| 1 | Α. | COLLECT. |

- Q. If you'd turn to page 578. About halfway down there
- 3 begins a series of entries, all of which are on
- 4 8/25/2009, with the area that originated the message
- is LMT and the teller number is 20798. Do you see
- 6 that?
- 7 A. Correct. Yep.
- 8 Q. And that's you, correct?
- 9 A. Yes.
- 10 Q. And LMT is loss mitigation?
- 11 A. I'm not sure. I don't know what that code -- I don't
- see that code.
- 13 Q. Do you have any idea as to how that code got placed
- and linked to your teller number?
- 15 A. No.
- 16 Q. Looking at the entries for those notes do you recall
- making them?
- 18 A. Yes.
- 19 Q. If you look at the fourth entry up from the bottom in
- the transaction there's a word account and then "P.
- 21 Scully/HOPE." P. Scully is you, correct?
- 22 A. Correct.
- O. What's HOPE?
- 24 A. That's the department I work in, HOPE. Homeownership
- 25 Preservation Enterprise, all caps.



- Q. And the notes says, "Help the borrower find a way to retain ownership of their home in some kind of workout scenario"?
- 4 A. Yes.
- Q. If you look at entries on page 0579 you'll see about the sixth one down there's a entry with your teller number, correct?
- 8 A. Yes.
- 9 Q. I see that there the ID that originated the message is 10 HARR. Do you have any idea what that is?
- 11 A. That's a code that I entered.
- 12 Q. What's that code mean?
- 13 A. It was referred to me by an attorney.
- 14 Q. Who was that?
- 15 A. Orlans.
- 16 Q. Do you recall who at Orlans?
- 17 A. No.
- Q. Without telling me specifically what the communication
 was between you and Orlans, do you know how you came
 to be discussing anything with Orlans with respect to
 the Wiener loan such that the attorney told you that
 code to use?
- A. No. This code is the code that I put in so we know -
 how do I. We have a code -- a code that gets entered

 so we know where it came from. It either came from a



Decl. Exhibit J Pg 34 of 103 1 nonprofit, an attorney's office, some -- you know, we 2 have a couple of codes that we enter ourself (sic). 3 MR. DeLUCA: Does this mean a referral? 4 THE WITNESS: Yeah. Like HCRP would mean 5 it came from a nonprofit. 6 BY MR. BROWN: 7 So HARR means it came from an attorney's office? Ο. 8 Α. Yes. 9 And if you look at the entry under transaction you say Q. 10 referral from Orlans, correct? 11 Α. Yes. 12 And what did you record the referral from Orlans on --Q. 13 what did you have to do to get it into the system or 14 to put it into the system, if you know? 15 Enter the code, type my message, hit enter updates Α. 16 the system. 17 Okay. And then later on if you wanted to refer back Q.

as to what had happened with the loan you could pull this, what's now a hard copy display you can pull up

on your computer screen and look at it, correct?

- 21 Enter my teller number and see all -- everything that Α. 22 I did on this loan.
- 23 Could you see everything anybody did? Q.
- 24 If I know their teller number. Α.

18

19

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25 But you have to have a teller number to see more than Q.



1 your own entries?

- 2 A. No. You can look at the history. You can go back and
- 3 look at the history. You can scroll forward or scroll
- 4 backwards.
- 5 Q. So that if you chose to look at the entry you made
- 6 that we've just been discussing and you wanted to look
- 7 back to see what had happened the week before you
- 8 could physically do that on the computer?
- 9 A. Correct.
- 10 Q. Okay. Looking at the bottom of this page you'll see
- 11 towards the bottom there's some more entries you made.
- 12 You see where the teller is 20798?
- 13 A. Correct.
- 14 Q. And on the first line you entered it says "send CI to
- Detroit HOPE office, is going to meet." Correct?
- 16 A. Correct.
- 17 Q. What's the CI mean?
- 18 A. Called in.
- 19 Q. A couple lines down, I assume where it says poo mini
- 20 you meant pool money, correct, and that's just a typo?
- 21 A. Yes.
- 22 Q. Then the next line it says "and PIF." Who or what is
- 23 PIF?
- 24 A. Pay in full.
- 25 Q. A couple lines down you say -- well, one line you say,



| | | g co ex _co | 35 |
|----|----|---|----|
| 1 | | "disclosure submitted with either requests for loan | |
| 2 | | MOD." That's modification, correct? | |
| 3 | Α. | Correct. | |
| 4 | Q. | Or SPO. What's SPO? | |
| 5 | Α. | Short payoff. | |
| 6 | Q. | And what's a short payoff? | |
| 7 | Α. | When it's agreed upon that the bank will accept less | |
| 8 | | than what's due on the loan. | |
| 9 | Q. | You then say "B1 understood." B1's referring to whom | ? |
| 10 | Α. | Must have been Gerard. | |
| 11 | Q. | And would he become B1 since he was the estate | |
| 12 | | representative? | |
| 13 | Α. | No. That's an error. I shouldn't have referred to | |
| 14 | | him as B1. | |
| 15 | Q. | What would you call him? | |
| 16 | Α. | A3P, authorized third party. | |
| 17 | Q. | And it's your conclusion that he understood what you | |
| 18 | | were telling him, correct? | |
| 19 | Α. | Correct. | |
| 20 | Q. | That's what B1 understood? | |
| 21 | Α. | Correct. | |
| 22 | Q. | So certainly at that point one of the options when yo | u |
| 23 | | made this entry, one of the options Mr. Wiener | |



considered was paying the loan off, correct?

24

25

A. Again?

- Q. Let me say it again. At or around the time you made this entry in late August of 2009 Mr. Wiener told you that one of the options he and his family were considering would be just to do a payoff of the loan, correct?
- 6 A. That's correct.

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- 7 Q. Do you recall what other options he was considering?
- 8 A. No, I don't.
- 9 Q. Do you recall if he was considering other options?
- 10 | A. No, I don't.

made?

- 11 Q. If you look at the last entry on the page just tell me 12 if you have any understanding as to how that entry was
- 14 A. I'm sorry, what entry are you talking about?
- 15 Q. The last one, the one where the transaction type is OL and there's no teller number.
- 17 A. I don't know.
- Q. Okay. Turn to page 581. Then about the next ten plus entries are made by you, correct?
- 20 A. Correct.
- Q. I know that and you know that because of your teller number being there?
- 23 A. Correct.
- Q. It starts with, "Please send a family transfer package to." Is that -- what did you intend by that? Are you



- 1 telling somebody to send a package or is that Mr.
- Wiener telling you -- asking you to send a package?
- 3 A. I am typing a message there.
- 4 Q. Were you directing somebody to send something I guess
- is my question?
- 6 A. Yes.
- 7 Q. Who were you directing?
- 8 A. It should have been the Assumption Department.
- 9 Q. What you were intending is to get them to send the
- 10 collection of papers they would want for Gerard and
- 11 his sisters to assume the loan, correct?
- 12 A. Correct.
- 13 Q. And you, in fact, then provided an address, correct?
- 14 A. Correct.
- 15 | O. If you look at the next to last row where you were
- making your entries on September 15th, "rep requests
- sent via e-mail to R. Modade," is that correct?
- 18 A. Correct.
- 19 Q. And R. Wirz. Are those people?
- 20 A. Yes.
- 21 Q. And are they people that you understood to be in the
- 22 Assumption Department?
- 23 A. Yes.
- Q. Do you know if they ever did send an assumption group
- of papers to Mr. Wiener?



- $1 \quad | \quad A. \quad Yes.$
- 2 Q. And how do you know that?
- 3 A. Through my knowledge of this loan.
- 4 Q. Okay. Do you have any more specific recollection as
- 5 to how you know that particular piece of information?
- 6 A. No.
- 7 Q. Okay. The next entry for you appears to be on
- 8 10/8/2009 starting at the bottom of page 581 and going
- 9 on for a fair amount, to 582. Do you see that?
- 10 A. Yes.
- 11 Q. And those your entries, again, because of your teller
- 12 number, correct?
- 13 A. Yes.
- 14 Q. Starting back at the beginning of that entry it says,
- "Upon receipt of the first installment on the
- forbearance I can cancel the FCC." That means
- foreclosure sale?
- 18 A. Correct.
- 19 Q. How would you go about canceling a foreclosure sale?
- What would you do?
- 21 A. Contacting Orlans' office.
- 22 Q. And the Orlans' office would take your direction in
- 23 that regard?
- 24 A. Yes.
- 25 Q. Did you have to contact anyone at Freddie Mac in that



- 22
- 23
- 24 And in that regard with respect to your delegated Q. 25 authority to, if you wanted to or felt it appropriate,





foreclosure sale, then the estate will have time to

on the proposed forbearance you can cancel the

24

- decide how they wish to proceed. Do you see that?
- $2 \quad | A. \quad Yes.$

- Q. And what is your understanding as to what options the estate was considering in trying to decide how it would wish to proceed? In other words, they wanted more time, you were going to give more time if they
- 7 did certain things. What did they want more time to
- 8 do? What were the alternatives, if you know, they
- 9 were considering?
- 10 A. I don't know what they were considering.
- 11 Q. You don't recall whether Mr. Wiener ever told you what options they were considering?
- 13 A. No.
- 14 Q. He may have, is that correct?
- MR. DeLUCA: The witness testified she doesn't recall.
- 17 A. Yeah, I don't recall.
- 18 MR. BROWN: Well, she may feel positive he
 19 never told her. I'm trying to find out whether she
 20 doesn't recall or whether --
- 21 MR. DeLUCA: I think she answered the question.
- 23 BY MR. BROWN:
- Q. And later in these entries, which are now on 582, you describe your six month proposal, correct?



A. Correct.

- 2 Q. A ways down in your entry you refer to Mr. Wiener's
- 3 health issue. That was his stroke, correct?
- 4 MR. DeLUCA: I'll object. Lack of
- foundation.
- 6 BY MR. BROWN:
- 7 Q. It says, "I have sent a family transfer back to
- 8 Gerard, but with his health issue we've been unable to
- get anything done." Do you see where you wrote that?
- 10 A. On page 582?
- 11 Q. Yes. It's probably about 12 or so entries down from
- 12 the top.
- 13 A. Oh, I see. All right. Your question to me again,
- 14 please?
- 15 Q. You refer to a health issue. I'm asking if you knew
- what the health issue was?
- 17 A. I don't recall.
- 18 Q. Do you recall that he had a stroke?
- 19 A. I can't remember what Pookrum told me.
- 20 Q. Do you have a recollection that it was, whatever it
- 21 was it was a relatively serious health issue?
- 22 A. Yes.
- 23 Q. After what we've just been reading it goes on, and
- you'll see towards the bottom of your entry starting
- with, I guess, the fourth line from the end of your



- 1 entry. It starts, and I can't quite tell whether it's
 2 TT or --
- 3 A. Talked to.
- 4 Q. Talked to?
- 5 A. Authorized third party, attorney Pookrum.
- Q. Pookrum. "Advised him I need some sort of loss mit in place to adjourn this sale any longer. He understood and will get back to me." Correct?
- 9 A. Correct.

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- Q. Why did you need some sort of loss mit in place to adjourn the foreclosure?
- 12 A. Because of the delinquency of this loan was going on and on.
- Q. Was the decision yours or was there some guideline
 that mandated you'd have to go forward with the
 foreclosure if you didn't get a loss mitigation plan
 in place?
- 18 A. In being a prudent employee of GMAC I knew I had to have some kind of plan in place.
 - Q. Okay. What I'm asking is, without questioning whether it was a good decision, a bad decision or whatever kind of decision it was, was it your decision or was there something in guidelines or some other mandate that required you to do that without regard to what the decision was?



- 1 A. It was my decision. At that time there could be guidelines in place. I have to answer to the GMAC platform. I had to get loss mit in place.
- Q. Okay. When you say you had to answer to the GMAC platform, what are you referring to when you say GMAC platform?
- 7 A. The Loss Mit Department.
- Q. Okay. So you had to be prepared to explain why you
 made whatever decision you made, correct?
- 10 A. Yes.
- Q. And the group to whom you had to make that explanation
 was your management above you in the Loss Mit
 Department --
- 14 A. Yes.
- 15 | Q. -- correct?
- MR. DeLUCA: Let him finish the question.
- 17 BY MR. BROWN:
- 18 Q. If you look at the entry we've just been looking at
 19 you'll see in about the fifth line up from the bottom
 20 it says "FC sale is set for 10/20/2009." Do you see
 21 that?
- 22 A. Yes.
- Q. And that foreclosure sale set on that date was set aside, correct?
- 25 A. I don't remember if we had set it aside or I adjourned





says, "Patty, this is a Freddie Mac loan. We need

approval from them for this 10/14/09." Do you recall

24

- 22
- 23
- 24 Α. Yes.
- 25 Who is Lindsey Fendrich, F-e-n-d-r-i-c-h? Q.



- A. She's an employee at that time of Orlans.
- Q. Do you know what her capacity at Orlans was, what she did?
- 4 A. No.

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Q. Going further down in that entry there's something that appears to be an explanation to allow more time for loss mit options I approve all adjournment fees and costs. Please confirm. Is that something you said or something Orlans was saying you said or something that Orlans was saying?

MR. DeLUCA: Can you tell?

- A. I'm trying to read this. I would put something like this sometimes, but they would do the same. That would have been my entry, "To allow more time for loss mit options I approve all adjournment fees and costs.

 Please confirm."
- 17 BY MR. BROWN:
 - Q. So it's your understanding you had the authority to approve that Orlans got paid for what it did even though it didn't lead to completion of the foreclosure, correct?
- 22 A. Yes.
- 23 MR. BROWN: Can we take about a five or seven minute break.
- MR. DeLUCA: Sure.



1 (Off the record at 10:02 a.m.) 2 (Back on the record at 10:11 a.m.) 3 BY MR. BROWN: 4 If you turn to page 588. If you look towards the 5 lower half there's a bunch of transaction types that 6 are FOO, FOR. And if you look over starting at the 7 second one of those it says, "FNMA/FHLMC sale 8 suspended to allow time for loss mit." It appears to 9 be referring to a sale at or near November 25th, 2009. 10 Do you see the entry? 11 Α. Yes. 12 And you were still handling this matter for loss mit Q. 13 in late November of 2009, correct, the Wiener matter? 14 Α. Yes. 15 And when, if ever, say inside the lawsuit now, but Q. 16 when if ever did your involvement with the Wiener loan

- 17 end?
- 18 The day it went to sale. Α.
- 19 Q. So January 5th, 2010 or thereabouts?
- 20 Α. Yes.
- 21 I will represent it sold on January 5th, 2010. 0.
- 22 I'm sorry? Α.
- I'll represent that it sold on January 5th, 2010, 23 Q.
- 24 because that's the date on the sheriff's deed.
- 25 Α. Yes.



- Q. Okay. If you look on page 589 you'll see entries at the bottom, 12/14/2009, where the area is INQ75.
- MR. DeLUCA: What's the date?
- 4 MR. BROWN: December 14th, 2009 at the
- 5 bottom. 589 is the page. I'm looking at the last six
- 6 entries on the page.
- 7 BY MR. BROWN:
- 8 Q. Do you see those?
- 9 A. Yes.
- 10 Q. Do you know who INQ75 is, was or might have been?
- 11 A. No.
- 12 Q. Okay. If you look at the entry that says, "Gerard A.
- Wiener called in. Would like to receive copy of MTG."
- Is that mortgage note?
- 15 A. Yes.
- 16 Q. Was it you he called or do you know?
- 17 A. No.
- 18 Q. No meaning it wasn't you?
- 19 A. It was not me.
- 20 MR. DeLUCA: Let the record reflect that
- 21 that's not her teller number next to the entry.
- MR. BROWN: I understand that.
- 23 BY MR. BROWN:
- Q. If you look on page 591 at about the middle, maybe a little bit below the middle of the entries on that



- page you'll see that in the transaction area there's a reference to a person Helen Houser McDermott. Do you see that?
- 4 A. Yes.
- 5 Q. Do you know who Helen Houser McDermott is?
- 6 A. No.
- Q. Following her name there's a note that, Until after

 1/3/10 due to the moratorium declared by Fannie and

 Freddie." Do you know what moratorium is being

 referenced there?
- 11 A. The moratorium would be between Christmas and New
 12 Year's no sales would be held, to the best of my
 13 knowledge.
- Q. So your memory is that they were having a moratorium so they weren't foreclosing right around Christmas?
- 16 A. Yes.
- Q. If you look at page 597, and tell me when you're there.
- 19 A. I have reached. I'm here.
- Q. Towards the bottom you'll see there are a bunch of
 entries by somebody with teller number 2, I think it's
 6519. It might be 285. I think it's 26519. Do you
 know who that is?
- 24 A. No.
- 25 Q. Do you know somebody named Gordon Clinkscales,



- 18
- 19
- 20 Pookrum, to your recollection?
- 21 I don't recall. Α.
- 22 Do you have any recollection even as to month or year? Q.
- 23 Α. 2009.
- How about when was the last time you ever communicated 24 Ο. 25 with Gerard Wiener?



A. 2009.

MR. BROWN: Counsel, I'm through with

3 Exhibit 1.

4 MR. DeLUCA: Okay.

BY MR. BROWN:

Q. Ms. Scully, what I am going to do is give you a blank piece of paper that has lines on it. What I would like to do would be to try in a very big picture, if you will, basic terms, sketch out where loss mitigation fit within the GMAC hierarchy in the latter half of 2009 and the first part of 2010. So if you were drawing some sort of a chart that would have a circle for loss mitigation, kind of what was under it and what was above it.

MR. DeLUCA: I am going to object to that.

I mean this witness is a fact witness. She's not a corporate witness. There's no foundation that she has the remote ability to answer that question, let alone sketch out a chart for you. So I'm going to object to that. I'm not going to let her do it without proper foundation being laid.

BY MR. BROWN:

Q. Ms. Scully, in 2009 and -- well, for 2009 and 2010 do you have any understanding of who the Loss Mitigation Department reported to?



- 1 A. No.
- 2 Q. Do you have any understanding of what units, if any,
- 3 reported to loss mitigation?
- 4 A. No.
- 5 Q. Do you know if any units at all reported to loss
- 6 mitigation?
- 7 A. No.
- 8 Q. What relationship, if any, in that timeframe did loss
- 9 mitigation have with the Assumptions Department?
- MR. DeLUCA: Object to that. Can you be
- more specific? What do you mean by relationship?
- 12 It's vague and ambiguous.
- 13 BY MR. BROWN:
- 14 Q. Did they interact with each other?
- 15 A. Your question again, please.
- 16 Q. Did the Loss Mitigation Group and the Assumptions
- 17 Department interact with each other as a part of their
- 18 normal course of business from time to time in 2009
- 19 and 2010?
- 20 A. In a general term you want me to answer that?
- 21 Q. Yes.
- 22 A. I can't answer that question.
- Q. Can you think of any specific instances in which they
- interacted with each other, types of instances?
- 25 A. No.



Would one be what you talked about earlier where you Q. would ask them to send a borrower an assumption package if the borrower wanted it or you thought that was an appropriate alternative for the borrower to consider? Α. Yes. Can you think of any other kinds of examples where you Q. would interact with the Assumptions Department? Α. No. In your work with the Loss Mitigation Department as a Q. part of your business did you interact with GMAC's Legal Department? Α. No. In your work for the Loss Mitigation Department at Ο. GMAC did you from time to time interact with the people handling foreclosures for GMAC? Α. Yes. And were your interactions with people at GMAC or with Ο. Orlans, the outside attorneys, or both? Α. Orlans.

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- Is there -- back in 2009 were there a group of people Ο. at GMAC who handled, as a matter of their occupation, calls coming in from customers at 800 numbers that were given out as customer service numbers?
- 25 As a Call Center? Α.



| 1 | Q. | Yes. |
|----|----|--|
| 2 | Α. | We have a Call Center. |
| 3 | Q. | When you say we do you mean |
| 4 | Α. | GMAC has a Call Center. |
| 5 | Q. | And would you interact with the Call Center from time |
| 6 | | to time? |
| 7 | Α. | No. |
| 8 | Q. | Would the Call Center, to your recollection, ever |
| 9 | | refer matters to loss mitigation because of whatever |
| 10 | | the nature of the call was they thought loss |
| 11 | | mitigation was the appropriate area to which to direct |
| 12 | | the person? |
| 13 | | MR. DeLUCA: I'm going to object to lack of |
| 14 | | foundation. She's already testified she didn't |
| 15 | | interact with those departments. |
| 16 | | MR. BROWN: Well, I'm asking she may not |
| 17 | | have considered any interaction. So I am asking her |
| 18 | | specific. You can go ahead and answer. |
| 19 | Α. | The question again, please? |
| 20 | | MR. BROWN: Would you read it, please. |
| 21 | | (The requested portion of the record was |
| 22 | | read by the reporter at 10:28 a.m |
| 23 | | "Question: Would the Call Center, to your |
| 24 | | recollection, ever refer matters to loss |
| 25 | | mitigation because of whatever the nature |



| 1 | | of the call was they thought loss |
|----|------|--|
| 2 | | mitigation was the appropriate area to |
| 3 | | which to direct the person?") |
| 4 | Α. | I can't answer that question. |
| 5 | BY M | IR. BROWN: |
| 6 | Q. | And you can't answer it because you don't know? |
| 7 | Α. | Correct. |
| 8 | Q. | Any other reason? |
| 9 | Α. | That's the only reason. |
| 10 | | MR. BROWN: I am going to mark as Scully 2 a |
| 11 | | set of documents. I'll describe them and then I'll |
| 12 | | give them to the reporter to actually mark. These |
| 13 | | were all Freddie Mac bulletins. I am going to refer |
| 14 | | to them by their numbers because each one of them has |
| 15 | | a number. |
| 16 | | The first is number 2008-1, eight pages; |
| 17 | | the second is 2009-23, ten pages; the third is |
| 18 | | 2009-24, seven pages; next is 2009-26, six pages; next |
| 19 | | is 2010-1, six pages, followed by Attachment A to |
| 20 | | Bulletin 2010-1, eight pages. Those will all be |
| 21 | | Scully 2. |
| 22 | | MARKED BY THE REPORTER: |
| 23 | | DEPOSITION EXHIBIT 2 |
| 24 | | 10:31 a.m. |
| 25 | | MR. BROWN: If you want to take about a five |



| 1 | | minute break if you want look through these real |
|----|------|--|
| 2 | | quick. I don't know if you've seen them before this. |
| 3 | | MR. DeLUCA: No. Is there another set |
| 4 | | you're going to |
| 5 | | MR. BROWN: Just one set. I have mine. |
| 6 | | It's got my notes on it. |
| 7 | | MR. DeLUCA: All right. I am going to make |
| 8 | | a copy for everybody. |
| 9 | | (Off the record at 10:32 a.m.) |
| 10 | | (Back on the record at 10:37 a.m.) |
| 11 | BY M | IR. BROWN: |
| 12 | Q. | Ms. Scully, have you had a chance to look through |
| 13 | | Exhibit 2 at all? |
| 14 | Α. | No. |
| 15 | Q. | Again, I'm not going to immediately ask any questions |
| 16 | | about the details of these, but have you seen these or |
| 17 | | similar Freddie Mac bulletins before today? |
| 18 | Α. | No. |
| 19 | Q. | Do you have any understanding as to what they are? |
| 20 | Α. | No. |
| 21 | Q. | The initial loss mitigation plan that you attempted to |
| 22 | | complete with Mr. Wiener that was around October 8th |
| 23 | | and thereafter ultimately didn't happen, correct? |
| 24 | Α. | Correct. |
| 25 | Q. | And then there was a new proposal that was being |



- 1 considered for which you asked for some documentation 2 from both Mr. Wiener and one of his sisters, correct?
- 3 A. Correct.
- Q. And that plan was sort of formulated to pull together in November of 2009, correct?
- 6 A. Correct.

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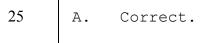
- Q. And in pulling that plan together and trying to see if you could come up with something that would work for loss mitigation for the Roland Wiener estate with Gerard Wiener and his sisters, did you directly consult ever with anyone at Freddie Mac?
- 12 A. No.
- Q. To your knowledge did anyone in loss mitigation directly consult with Freddie Mac?
- 15 A. No.
- Q. As a matter of normal operating practices for loss
 mitigation would it have consulted with an owner of a
 loan with regard to a loss mitigation plan under any
 circumstances?
- 20 A. I have no -- I can't answer that question. I don't know.
- Q. Do you have --
- 23 A. No.
- Q. My question was meant to be broad. With respect to any loss mitigation activity you did?



- A. I'm sorry?
- Q. Well, I wanted to make sure you understood my
- 3 question. So let me ask it slightly differently.
- 4 With respect to any loss mitigation activity you were
- 5 working with respect to a customer did you ever
- 6 consult with Freddie Mac as to the appropriateness of
- 7 the loss mitigation program you were proposing?
- 8 A. No.

- 9 Q. Did you consult with other folks in loss mitigation at
- some point about a specific plan you were proposing?
- MR. DeLUCA: Are we talking about this?
- MR. BROWN: No, I'm talking about generally.
- 13 A. No.
- 14 BY MR. BROWN:
- 15 Q. Ms. Scully, even though you've never seen any of these
- 16 Freddie Mac bulletins before were you aware there were
- 17 such things?
- 18 A. Yes.
- 19 Q. How did you become aware that there were such things?
- 20 A. Because I have 30 years of mortgage banking. In my
- 21 capacity I know that there's Freddie Mac bulletins and
- 22 FHA bulletins.
- 23 Q. To your knowledge, did anybody within the Loss
- 24 Mitigation Department look at or consult or evaluate
- or attempt to understand what was in the Freddie Mac







- 1 Q. And is that a fax number unique to the Loss Mitigation
 2 Department or not?
- 3 A. It's unique to me.
- 4 Q. It's unique to you?
- 5 A. Correct.
- Q. And where is the fax machine located with respect to where your office is?
- 8 A. It's in my office.
- Q. If a customer for whatever reason had a more general
 GMAC fax number to send a fax addressed to you but to
 a GMAC fax number other than the one in your office,
 to your understanding was there any system of
 ultimately getting the fax to you?
 - A. I wouldn't come to me. If it was faxed to the -another fax number it would just go through the system
 that way.
- Q. But was the system setup so ultimately it would be sent to you internally within GMAC?
- 19 A. No.

15

- Q. Is it okay with you if we call the second effort to do
 a loss mitigation plan with Mr. Wiener and his sisters
 that started in November of 2009 the second attempt,
 just so we can distinguish it from the earlier one?
- 24 A. Yes.
- 25 Q. And with respect to the second attempt did you ever



| 1 | | have any direct discussions with either of Mr. |
|----|------|--|
| 2 | | Wiener's sisters? |
| 3 | Α. | No. |
| 4 | Q. | And for that second attempt was there a requirement |
| 5 | | that one of the Wieners be occupying the house? |
| 6 | Α. | I don't recall that. |
| 7 | Q. | Could be, but you don't remember one way or the other? |
| 8 | Α. | Correct. |
| 9 | | MR. BROWN: I am now going to go through |
| 10 | | some of the documents in the document number 0677 |
| 11 | | group. |
| 12 | | MR. DeLUCA: Okay. |
| 13 | | MR. BROWN: But I am not going to put them |
| 14 | | all in. I'll put them in a bit piecemeal, and I |
| 15 | | apologize for that. But it seems to make sense unless |
| 16 | | you made copies. The first group will be 0677 through |
| 17 | | 0681. |
| 18 | | MR. DeLUCA: Is that Exhibit 3? |
| 19 | | MR. BROWN: That will be Exhibit 3. |
| 20 | | MARKED BY THE REPORTER: |
| 21 | | DEPOSITION EXHIBIT 3 |
| 22 | | 10:48 a.m. |
| 23 | BY M | R. BROWN: |
| 24 | Q. | Ms. Scully, let me hand you Exhibit 3. |
| 25 | | MR. BROWN: Let's go off the record just |
| | | |



very briefly.

MR. DeLUCA: Okay.

(Off the record at 10:48 a.m.)

(Back on the record at 10:48 a.m.)

5 BY MR. BROWN:

- Q. Ms. Scully, you have Exhibit 3 in front of you?
- A. Yes.

Q. Again, because of the copying process when e-mails get copied they were copied for purposes of production with the entire chain that had been in the e-mail, somebody corresponded by sending the chain back and forth into a reprise, for example. So you will see a lot of these e-mails kind of repeating themselves as we go. The ones that I produced -- that we produced, I apologize. I'll even apologize for GMAC for the ones they produced, which is the group we're dealing with right now. You're going to see a lot of repetition. Hopefully we'll avoid having to repeat questions about those things.

The other fact of this is that sometimes in these groups because we're trying to, or at least I'm trying to be a little chronological sometimes we start at the back of the group instead of the front group because they're in reverse chronology to some degree.

If you look at page 680 towards the middle



- of the page you'll see there's a e-mail that says "On Mon, October 5, 2009 at 7:40 p.m., Scully, Patricia."

 Do you see where I'm reading?
- 4 A. Yes.
- Q. Okay. And if you'll look on a little bit it says, "I have been in contact with Gerard's sister. I'll take care of the upcoming sale. I will copy you on it."

 And this was an e-mail to Mr. Pookrum, correct?
- 9 A. Correct.
- Q. And how were you in contact with Gerard's sister, as recited in this e-mail?
- 12 A. I don't recall.
- Q. Do you recall anything about the contact if it happened at all?
- 15 A. I don't recall any of it.
- Q. Okay. As you sit here today do you recall that the proposal being discussed for a loss mitigation plan included having one of Gerard's sisters involved in the property in some fashion?
- 20 A. Yes.
- 21 Q. What do you recall about that?
- 22 A. Just that, he wanted to move his sister in it.
- Q. Do you have any reason to believe that what you said in this e-mail is inaccurate?
- 25 A. No.



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| 1 | Q. | If you go to page 0679, which is the page before, |
| 2 | | you'll see at the top a e-mail from you to Walter |
| 3 | | Pookrum dated October 8th, 2009 at 10:16 a.m Do you |
| 4 | | see that? |
| 5 | Α. | Yes. |
| 6 | Q. | And if you look at the body you say, "Walter." And |
| 7 | | then it goes on for about a paragraph. If you would |
| 8 | | review it, read it and tell me if that was the |
| 9 | | proposal you had in mind for the second attempt at |
| 10 | | doing a loss mitigation? |
| 11 | Α. | I believe this is the first |
| 12 | Q. | Oh, I'm sorry. |
| 13 | Α. | attempt. |
| 14 | Q. | You're right, the first attempt, the October 8th one. |
| 15 | | My mistake. In the body of the e-mail, about the |
| 16 | | third sentence, you say, "This is a Freddie Mac loan." |
| 17 | | How would you have known that? |
| 18 | Α. | By the investor code on the loan. |
| 19 | Q. | So Freddie Mac had its own investor code number? |
| 20 | Α. | Correct. |
| 21 | | MR. BROWN: Okay. That's it, that's what I |
| 22 | | had for Exhibit 3. We next would have pages 0685 |
| 23 | | through 0688. |
| 24 | | MARKED BY THE REPORTER: |
| 25 | | DEPOSITION EXHIBIT 4 |



1 10:55 a.m.

- 2 BY MR. BROWN:
- 3 Q. If you look at 0686, the second page, you'll see at
- 4 the top is that e-mail we just looked at in Exhibit 3,
- 5 the October 8th one, correct?
- 6 A. Correct.
- 7 Q. And then you'll see on the first page, 0685, an
- 8 October 14th e-mail from Mr. Pookrum to you. And it
- 9 says, "Ms. Scully, thank you for our telephone
- 10 conversation yesterday, October 13th." Do you have
- any recollection as to what you discussed on October
- 12 13th with Mr. Pookrum?
- 13 A. No.
- 14 Q. Do you have any reason to doubt that you had a
- telephone conversation with him on October 13th?
- 16 A. No.
- 17 Q. You'll see that he also asks the question, "Assuming
- the monthly payments will be applied to the loan
- balance, the estate is inclined to enter the
- forbearance arrangement you propose." And then he
- 21 asked for a change in the payment date. And you
- respond, if you look at the top of page 685, "Received
- payments will be applied to the mortgage balance." Do
- you see that?
- 25 A. Yes.



| 1 | Q. | And does that mean it would be applied to principal or |
|----|------|--|
| 2 | | principal and interest, or what was your understanding |
| 3 | | what mortgage balance meant as opposed to applying it |
| 4 | | to something else? |
| 5 | Α. | If the full payment is received it's applied to |
| 6 | | principal then interest. |
| 7 | Q. | Principal first and then interest? |
| 8 | Α. | Yes. |
| 9 | Q. | It doesn't appear, at least in this e-mail that you |
| 10 | | wrote on the 14th, that you responded to the change in |
| 11 | | payment date. Did you have any problem with the |
| 12 | | change in payment date? |
| 13 | Α. | I don't recall. |
| 14 | Q. | If you had a problem with it would it have been your |
| 15 | | practice to respond to him in writing? |
| 16 | Α. | Yes. |
| 17 | | MR. BROWN: Okay. Next exhibit will be 689 |
| 18 | | through 691. |
| 19 | | MARKED BY THE REPORTER: |
| 20 | | DEPOSITION EXHIBIT 5 |
| 21 | | 10:59 p.m. |
| 22 | BY M | IR. BROWN: |
| 23 | Q. | First, if you look at the top of 689 you say, "Hi, |
| 24 | | Walter, I was able to adjourn the sale for a week and |



have escalated it to Freddie Mac." And feel free to

1 look at the e-mails behind this one if you need it to 2 help you put it into context. But my question is: 3 What was it you were escalating to Freddie Mac? 4 MR. DeLUCA: Give her a second to start with 5 the beginning of the chain. Work your way back and it 6 tells you. 7 MR. BROWN: Sure. 8 MR. DeLUCA: 691 back is where it started. 9 Work your way up. 10 And the question again, please? 11 BY MR. BROWN: 12 The question is: You say, "I've escalated it to Q. 13 Freddie Mac" in the top e-mail on this page. And my 14 question was what is the "it" that you escalated? 15 Α. The adjournment of a sale, of the sale again. 16 And how did you escalate it to Freddie Mac? Ο. 17 I had to go through Orlans' office, the attorney of Α. record for GMAC on the foreclosure. 18 19 Q. So you called Orlans' office and asked them if it was 20 okay to adjourn it? 21 They would have to send -- Orlans would have had to Α. 22 send a request into Freddie Mac. 23 And Freddie Mac would give a thumbs up or a thumbs Q. 24 down on it? 25 To my understanding. Α.



- Q. Why in this instance did you have to escalate it to Freddie Mac?
- A. Because of the delinquency of the loan.
- Q. Later in that same e-mail you say, "I am going to need a HAMP PKG completed." And what is a HAMP package?
- 6 A. Home Affordable Modification Package.
 - Q. And that would consist of the financial documentation necessary to evaluate whether what was being proposed was appropriate and whether the proposed borrowers at this point met the requirements to do a modification?
- 11 A. A forbearance.

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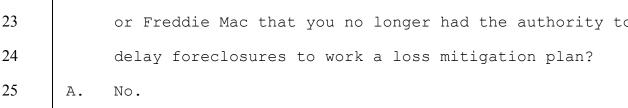
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- Q. A forbearance. This was going to be another six month forbearance, is that correct?
 - A. I was proposing a forbearance. It would be up to loss mit to put the plan -- I no longer had, you know, the delegated authority to put anything in place.
 - Q. And what had changed that you no longer had the delegated authority to put anything into place?
 - A. Because of the delinquency of the loan.
 - Q. So at some point when the loan became greatly delinquent, and we'll get to what that means in a second, you lost your delegated authority and had to go to the owner of the loan to get authority to do loss mit rather than have a foreclosure?
- 25 A. I had to go through our attorney's office.







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| 1 | Q. | You say that you need the hand package completed so I |
| 2 | | can submit "it" for loss mitigation options. The "it" |
| 3 | | being the completed package, correct? |
| 4 | Α. | Completed package. |
| 5 | Q. | And when you refer to "for loss mitigation options" |
| 6 | | what are you talking about? |
| 7 | Α. | The forbearance. |
| 8 | Q. | And to whom would you submit it? |
| 9 | Α. | To GMAC loss mit. |
| 10 | Q. | And who at GMAC loss mit would you submit it? |
| 11 | Α. | It went to a core platform. |
| 12 | Q. | What's a core platform? |
| 13 | Α. | That would handle this investor. |
| 14 | Q. | Does it end up being a person ultimately who acting as |
| 15 | | the core platform does something? |
| 16 | Α. | Several people analyze the packet. |
| 17 | Q. | And then make a decision, is that correct? |
| 18 | Α. | I'm not sure how the decisions were made. They use a |
| 19 | | calculator or whatever was used. I'm not sure. |
| 20 | Q. | Was it your attempt in submitting the HAMP |
| 21 | | documentation in this instance that, from what you |
| 22 | | knew about the Wiener family that you would be |
| 23 | | submitting a plan that would be accepted by loss mit? |
| 24 | | MR. DeLUCA: Do you understand the question? |



THE WITNESS: No.

BY MR. BROWN:

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- Q. Well, was it your desire to see a loss mit plan come to fruition with respect to the Wiener loan?
- A. It's always my desire to see a loss mit plan come into play on any loan that I work on.
 - Q. Would you submit a loss mit plan that you had low expectation would ever be approved?
 - A. If a borrower submits the packet I have to submit it.

 I can't -- I don't make that decision. Any package
 that comes in, crosses my desk gets submitted.
 - Q. Do you ever give the borrower comments or advice as to what elements of a package need to be in place so that its chance of success is higher rather than lower?

MR. DeLUCA: Are you talking about in generalities?

MR. BROWN: Yeah.

A. I tell a borrower -- everything that needs to be adhered to is right on the package; all the documents, what needs to be completed, what is needed for me to submit.

BY MR. BROWN:

Q. With respect to the substance of what's in the package as opposed to just physically having it completed, do you ever look at a package and suggest to the borrower that they make some adjustment in what's being



- submitted within the bounds of, obviously being honest
 about what they're doing, that might improve the
 chances of it being approved?
- A. It's not to have the chances of it being approved.

 It's what I need to submit so that it's looked at. We need the proof of income, we need, you know -- there's things that need -- we need several items that need to be provided.
- 9 Q. In this instance in the HAMP package that was being,
 10 and plan that was being suggested, was there an owner
 11 occupancy requirement?
 - A. Yes, I believe so. Well, let me take that back. We weren't trying to do a loan modification on this. We were trying to just put it on a forbearance.
 - Q. But even to do a forbearance was there an owner occupancy requirement?
- 17 A. No.

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- 18 Q. Did you ever tell Gerard Wiener that somebody from the 19 family had to occupy the home to get the forbearance?
- 20 A. I don't recall that I did.
- 21 Q. Do you recall that you didn't?
- A. I don't recall that either. I don't recall that, having that conversation.
- MR. BROWN: Now going to the next page we're going to do, the next exhibit is 701 to -- I'm sorry,





- 1 Q. And who at GMAC management told you that?
- 2 A. My direct supervisor at the time, Gary Neauman.
- 3 Q. When you say the current IR, that's interest rate?
- 4 A. Yes.
- 5 Q. You say, "I need the paperwork I sent over Tuesday
- 6 back to me by tomorrow." Do you see that?
- 7 A. Yes.
- 8 Q. That's the HAMP package and related documents?
- 9 A. Yes.
- 10 Q. You were going to be off, but you would cause it to be
- sent to loss mit in Waterloo, correct?
- 12 A. Correct.
- 13 Q. And am I correct that loss mit in Waterloo is the
- appropriate loss mit group for this loan?
- 15 A. Yes.
- 16 Q. You say, "I have to have that paperwork otherwise
- 17 under the Freddie Mac guidelines I cannot adjourn this
- sale any longer." Do you see that?
- 19 A. Yes.
- 20 Q. What guidelines are you referring to?
- 21 A. The Freddie Mac guidelines.
- Q. Had you seen them?
- 23 A. No.
- Q. Well, how did you know the Freddie Mac guidelines said
- 25 you couldn't adjourn the sale any longer?



- A. Because of the delinquency, the length of the delinquency I knew.
- Q. How did you learn that because of the length of the delinquency that the Freddie Mac guidelines wouldn't allow further adjournment of the sale?
- A. It was over six months delinquent at the time, at least.
 - Q. That's the amount of the delinquency, but it doesn't tell how you knew that if it was over six months it wouldn't be -- the foreclosure wouldn't be adjourned?

 How did you know that?
 - A. From my previous experience in banking I knew I had to -- that it was over the limit of allowable delinquency with nothing in place and no paperwork.
 - Q. At that point in time, if you can recall on November 19th, 2009, did you have an expectation that you would get completed paperwork from Gerard Wiener's sister in the next day or two after that?
- 19 A. I asked for it.

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- Q. Did you have any expectation that you would get it that fast from her?
- A. I can't answer that question. I asked for the paperwork. If they sent it they sent it.
- Q. So you had no expectation one way or the other?
- 25 A. I asked for the paperwork to be sent.



- Q. Are you telling me that you don't think what your expectations were were relevant or you didn't have any or you don't remember whether you had any?

 A. I asked for the paperwork to be sent so I could submit it. So I don't recall what my expectations were.
 - Q. If you look at page 701 do you see the e-mail to you from Mr. Wiener dated November 19th, 2009 at 5:57 p.m.?
- 9 A. Yes.

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- Q. And you see he says, "I filled out the forms as best I could and will go to Kinko's tomorrow and fax them to you." He then goes on that his sister wants to live at the house and he and his stepmother would subsidize her until she could get a proper job in Michigan, and he's willing to talk to anyone to walk them through and gives exceptions as to when he can't do that. How did you, if you did, respond to that e-mail?
- A. How did I respond?
- 19 Q. Yes.
- 20 A. It looks like I gave him my fax number, 866.690.5244.
- 21 Q. Now look at page 703 which will be the next exhibit.
- 22 MARKED BY THE REPORTER:
- DEPOSITION EXHIBIT 7
- 24 11:20 a.m.
- BY MR. BROWN:



- Q. Do you have 703 in front of you?
- $2 \quad A. \quad Yes.$

- 3 Q. Can you look in the middle of the page. There's a
- 4 listing of HAMP requirements. Do you see that?
- 5 A. Yes.
- 6 Q. And to your knowledge as you look at it now is that,
- 7 in fact, what you were looking for to be sent to you?
- 8 A. Yes.
- 9 Q. Were all those documents, other than the IRS form,
- documents that to your knowledge were Freddie
- 11 Mac-created documents?
- MR. DeLUCA: If you know.
- 13 BY MR. BROWN:
- 14 Q. If you know.
- 15 A. I'm sorry, the question?
- 16 Q. The question is: Setting aside the IRS tax form, were
- the other documents, the financial hardship affidavit,
- for example, financial analyst -- financial analysis
- form documents that were created and provided to GMAC
- 20 by Freddie Mac?
- 21 A. No.
- 22 Q. What's your understanding as to who created them?
- 23 A. The Treasury Department.
- Q. Okay. This was an e-mail you sent to Walter Pookrum,
- 25 correct?



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| 1 | Α. | Correct. |
| 2 | | MR. BROWN: Next page, 710. This will be |
| 3 | | 710 through 719. |
| 4 | | MARKED BY THE REPORTER: |
| 5 | | DEPOSITION EXHIBIT 8 |
| 6 | | 11:23 p.m. |
| 7 | BY M | R. BROWN: |
| 8 | Q. | Have you seen this grouping at page 712 that Mr. |
| 9 | | Pookrum's also asking for some information from GMAC; |
| 10 | | is it correct that you directed him where to contact |
| 11 | | GMAC to get the paperwork? |
| 12 | Α. | Yes. |
| 13 | Q. | Was it your understanding that was in connection with |
| 14 | | his estate work for Roland Wiener's estate, the reason |
| 15 | | he wanted the paperwork? |
| 16 | | MR. DeLUCA: If you know. |
| 17 | Α. | I don't know. |
| 18 | | MR. BROWN: Next we're doing 720 through |
| 19 | | 724. |
| 20 | | MARKED BY THE REPORTER: |
| 21 | | DEPOSITION EXHIBIT 9 |
| 22 | | 11:26 a.m. |
| 23 | BY M | R. BROWN: |
| 24 | Q. | You have Exhibit 9 before you, correct? |
| 25 | Α. | Yes. |
| | | |



- Q. Let me ask you a preliminary question. Is it correct that within a day or so when you wrote Gerard Wiener and said you had to have the package in quickly, that he sent you a package that had information as to himself?
- A. I'd have to see the date that that -- his information came through.
- Q. Now directing your attention to Exhibit 9 on page 720.Do you see an e-mail from you to Mr. Pookrum?
- 10 A. Yes.

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- 11 Q. Dated November 23rd, 2009?
- 12 A. Yes.
- Q. "Please be advised that the FC sale has been adjourned to 12/29/2009. Do you see that?
- 15 A. Yes.
- 16 Q. FC is foreclosure sale, right?
- 17 A. Correct.
- 18 Q. And how did you -- I assume you then had authority
 19 from -- well, let me ask you this. Did you have
 20 authority through Orlans from Freddie Mac to adjourn
 21 to the 29th?
- A. Authority was given to adjourn the sale. By what means I can't.
- Q. How did you learn that the authority had been given?
- 25 A. It was communicated to me through Orlans.



- Q. Do you recall that or you're just assuming that?
- 2 A. I'm assuming it.
- 3 Q. But you obviously got the information, correct,
- 4 because you're sending it out in an e-mail?
- 5 A. The information --
- 6 Q. That it had been adjourned?
- 7 A. Yes.

- 8 Q. You tell Gerard in the next sentence that you received
- 9 the fax he sent over and state it appears that one of
- 10 his sisters is going to take over the property,
- 11 correct?
- 12 A. Correct.
- 13 Q. And then you say, "I am going do have her complete the
- assumption package that was sent out to you at your
- 15 California mailing address back in September. The
- loan will have to be brought current for the
- 17 assumption to go through." Correct?
- 18 A. Correct.
- 19 Q. What do you mean when you say that the loan will have
- 20 to be brought current for the assumption to be brought
- 21 through? Are we now no longer talking forbearance but
- 22 an assumption?
- 23 A. That's correct.
- Q. And when did that change?
- 25 A. It must -- in conversations with somebody. That's



| 1 | | what they were they were going to do. He wanted |
|----|------|--|
| 2 | | his sister to take over the property, it's my |
| 3 | | understanding. And the loan was going to be have to |
| 4 | | be brought current, all back due payments in order to |
| 5 | | do the assumption. |
| 6 | Q. | If he was going to do an assumption shouldn't you have |
| 7 | | passed the under the GMAC practices shouldn't you |
| 8 | | have passed the matter over to the Assumption |
| 9 | | Department? |
| 10 | Α. | The paperwork would have went to the Assumption |
| 11 | | Department. That's exactly where it would have to go. |
| 12 | Q. | Did you have any discussion that you recall verbally |
| 13 | | telephonically, or otherwise, with Mr. Wiener that it |
| 14 | | was no longer going to be a forbearance but it was |
| 15 | | going to be an assumption? |
| 16 | Α. | No, I don't. |
| 17 | Q. | You don't recall one way or the other? |
| 18 | Α. | Exactly, I don't recall. |
| 19 | | MR. DeLUCA: While we're at a good point I |
| 20 | | need to use the restroom. |
| 21 | | MR. BROWN: Let's stop now. |
| 22 | | (Off the record at 11:30 a.m.) |
| 23 | | (Back on the record at 11:35 a.m.) |
| 24 | BY M | IR. BROWN: |
| | | |



Q. Let me ask you this. Ms. Scully, are you aware that

- 1 ultimately Freddie Mac purchased the Wiener home at a
 2 foreclosure sale on January 5th, 2010?
- 3 A. Yes.
- Q. And you're aware that subsequent to that Freddie Mac sold it to two individuals?
- 6 A. No.
- Q. Is it then correct that you never met or talked to those two individuals in connection with anything to do with the Wiener house?
- 10 A. Correct.
- 11 Q. Or this lawsuit?
- 12 A. Correct.
- Q. Again looking at page 720 of Exhibit 9 you'll see that
 you say to Walter in the second paragraph, presumably
 in reference to the requests to get some documents,
 that he's to call the Customer Service Department and
 request the mortgage docs he needs. You don't
 have access to them on the system. "Trust me, I
 looked." You sent that, correct?
- 20 A. Yes.
- Q. Why don't you have access to mortgage documents on the system in your job?
- A. At that time I didn't. I don't know. It's just -- I didn't have the code to get into it.
- Q. What would you do if there was -- if you felt you had,



| 1 | | and maybe you never did, but if you felt you had a |
|----|------|--|
| 2 | | need to see a mortgage document like the note, how |
| 3 | | would you get a copy of it to see it if you didn't |
| 4 | | have access to it directly? |
| 5 | Α. | I would have had to request somebody to get it for me, |
| 6 | | give me the code or whatever. |
| 7 | Q. | Do you ever recall doing that? |
| 8 | Α. | Not really. |
| 9 | Q. | Do you recall ultimately getting a set of |
| 10 | | documentation from Mr. Wiener's sister with respect to |
| 11 | | the second attempt? |
| 12 | Α. | No. |
| 13 | Q. | Are you familiar with the fax number 1-866-690-5244? |
| 14 | Α. | That's my fax. |
| 15 | | MR. BROWN: I don't let's go off the |
| 16 | | record for a second. |
| 17 | | (Off the record at 11:40 a.m.) |
| 18 | | (Back on the record at 11:47 a.m.) |
| 19 | | MR. BROWN: Let's mark this as 10. |
| 20 | | MARKED BY THE REPORTER: |
| 21 | | DEPOSITION EXHIBIT 10 |
| 22 | | 11:47 a.m. |
| 23 | ву м | R. BROWN: |
| 24 | Q. | Ms. Scully, you have Exhibit 10 before you? |
| 25 | Α. | Yes. |
| | | |



- Q. You'll see that the first page has a fax transmission report, and it's addressed to you from Charlotte
 Wiener. It was sent to the 866.690.5244 number and it shows a result okay, which I believe means that it went through. Do you recall receiving this?
- 6 A. No.

2

3

4

- 7 Q. This was sent on December 23rd, and I'll represent,
 8 although it doesn't show, it was 2009. Actually if
 9 you look up at the top it says 12/23/2009.
- 10 A. Yep.
- 11 Q. December 23rd, 2009 was a Wednesday?
- MR. DeLUCA: 2009?
- MR. BROWN: 2009.
- 14 BY MR. BROWN:
- Q. Do you recall in 2009 if you were working on December 23rd?
- 17 A. I don't -- I probably was out of the office already by
 18 that time. It's late in the day, the day before Xmas
 19 Eve.
- Q. Would you have worked Xmas Eve or not typically?
- 21 A. No.
- Q. When would you have been back to the office?
- 23 A. January.
- Q. January when, do you recall?
- 25 A. January 2nd or 3rd.



| 1 | Q. | January 1st was a Friday, the 4th was Monday, the 5th |
|----|----|---|
| 2 | | was a Tuesday. So as far as you know you never saw |
| 3 | | this document before the foreclosure happened? |
| 4 | Α. | Correct. |
| 5 | Q. | Would you have any records in your office at this |
| 6 | | point that would show you received it? |
| 7 | Α. | Just the transmittal pages, I suppose. Nothing no. |
| 8 | Q. | And at some point have you looked in well, let me |
| 9 | | ask a more general question. What did you do with |
| 10 | | your Wiener files after the foreclosure happened that |
| 11 | | you had hard copy stuff? |
| 12 | Α. | I kept them for two or three months and shredded |
| 13 | | everything. I have a shredder and I shred everything. |
| 14 | | I can't keep that stuff. You know, I lock it in my |
| 15 | | desk. I mean a cabinet. And then I would go through |
| 16 | | periodically and shred stuff. After it's gone to sale |
| 17 | | there's no reason for me to keep people's physical |
| 18 | | stuff in my office. |
| 19 | Q. | Back then did you have any system where you made |
| 20 | | electronic copies of anything before you shredded it? |
| 21 | | MR. DeLUCA: You're talking about the |
| 22 | | witness personally? |
| 23 | | MR. BROWN: Or in her office. Not the whole |
| 24 | | company. |
| | | <u> </u> |



MR. DeLUCA: Can you clarify what you're

| 1 | | asking? |
|----|------|---|
| 2 | Α. | Yeah. |
| 3 | BY M | IR. BROWN: |
| 4 | Q. | Sure. Did you have any system by which as a matter of |
| 5 | | routine before you shredded any of the Wiener |
| 6 | | documents you would have made electronic copies of |
| 7 | | them for storage electronically? |
| 8 | Α. | No, because to the best of my knowledge everything |
| 9 | | that I had in the file on him had already been |
| 10 | | submitted to GMAC and had been already imaged. |
| 11 | Q. | So you don't know what happened to if we make the |
| 12 | | assumption that you received this fax you don't know |
| 13 | | what happened to it, correct? |
| 14 | Α. | Correct. |
| 15 | Q. | Now, do you know you didn't do you know you didn't |
| 16 | | see it or you don't recall seeing it? |
| 17 | Α. | I don't recall. |
| 18 | Q. | So you may have, you may not have, is that |
| 19 | Α. | I don't recall. |
| 20 | Q. | As you sit here today do you recall not ever seeing |
| 21 | | it? Like I can sit here today and recall I never |
| 22 | | danced with the Queen of England. |
| 23 | | MR. DeLUCA: I'm going to object. The |
| 24 | | question has been asked and answered. |



MR. BROWN: Well, I'm trying to understand

- 1 what don't recall means in this instance, Counsel.
- 2 MR. DeLUCA: I think she's made it pretty
- 3 clear.
- 4 A. Yeah, I don't recall receiving this.
- 5 BY MR. BROWN:
- 6 Q. Okay. Having seen Exhibit 10 today do you have any
- 7 doubts about whether you did receive it or not?
- 8 A. No.
- 9 Q. So you believe you probably did receive it even though
- you personally didn't see the document, correct?
- 11 A. Correct.
- 12 Q. And as a matter of your business practice and routine
- back in late December of 2009, if a fax came in on
- 14 your machine and you weren't there what happened to
- 15 it?
- 16 A. It stayed there.
- 17 Q. You didn't have anybody that assisted you with
- 18 period --
- 19 A. I'm in an office that --
- MR. DeLUCA: Let him finish.
- 21 BY MR. BROWN:
- 22 Q. You didn't have anybody to periodically look and see
- if you got faxes and try to do something with them?
- 24 A. No.
- 25 Q. As you look at this document you received, Exhibit 10,



- or maybe received, is that an assumption package or is that a forbearance package or a HAMP package?
 - A. It's not an assumption package because there's other things that are missing. I know part of the assumption is they have to provide who the insured's has, homeowner's insurances. So this is a very incomplete package.
- 8 Q. As an assumption package, correct?
- A. And as a forbearance. I have no proof of income for anybody. Nobody's showing me who's got the capacity or the willingness to make these payments.
- Q. Did you see this document as one of the documents you looked at in preparation for your deposition?
- 14 A. Last week I got it.
- Q. Under your normal business practices back in late

 December of 2009 if you had received and looked at

 Exhibit 10 what in the normal course of business would

 you have typically done?
- 19 A. I would have faxed it to GMAC loss mit so it would get 20 imaged.
- Q. Would you have looked at it and tried to evaluate it in any respect or tell them they needed to send more or anything?
- 24 A. Yes.

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25 Q. And what would you have done, if anything, about the



| 1 | | impending foreclosure bid? |
|----|------|--|
| 2 | Α. | I can't answer that question. I don't know. |
| 3 | Q. | As you look at Exhibit 10 do you agree that however |
| 4 | | complete or incomplete it may be it's an attempt to |
| 5 | | send a HAMP package, not an assumption package? |
| 6 | Α. | A HAMP package on an assumption package? |
| 7 | Q. | No. And not an assumption package. If you look at |
| 8 | | the documents in that is that |
| 9 | Α. | This is yeah, the financial analysis that's |
| 10 | | completed here is the same as for the HAMP. |
| 11 | Q. | Where there would be, perhaps, that documentation but |
| 12 | | some different documentation for an assumption |
| 13 | | package? |
| 14 | Α. | Yeah, other required documentation would be needed for |
| 15 | | an assumption, especially with this being an estate. |
| 16 | | MR. BROWN: Okay. Our next exhibit which |
| 17 | | is 11, page 725. |
| 18 | | MARKED BY THE REPORTER: |
| 19 | | DEPOSITION EXHIBIT 11 |
| 20 | | 12:00 p.m. |
| 21 | | MR. DeLUCA: Is it just one page? |
| 22 | | MR. BROWN: Yes. |
| 23 | BY M | R. BROWN: |
| 24 | Q. | Do you see Mr. Wiener's e-mail to you at the top of |
| 25 | | the page? |
| | | |





| 1 | | Do you want to do it later or do you want to do it |
|----|------|--|
| 2 | | now? Either way. |
| 3 | | MR. DeLUCA: That's fine. We can go ahead. |
| 4 | BY M | IR. BROWN: |
| 5 | Q. | Okay. Ms. Scully, have you ever seen Exhibit 12 |
| 6 | | before? |
| 7 | Α. | No. |
| 8 | Q. | Do you know who Leigh Frame is? |
| 9 | Α. | No. |
| 10 | Q. | Have you ever do you know what the Servicing Risk |
| 11 | | Team is? |
| 12 | Α. | No. |
| 13 | Q. | Have you ever heard of it before today? |
| 14 | Α. | No. |
| 15 | Q. | Do you have any understanding as to what GMAC does |
| 16 | | with respect to loans if it gets sued about them in |
| 17 | | terms of dealing with the loan while they're being |
| 18 | | sued? Does it take it out of whatever unit's dealing |
| 19 | | with it has and do something else? |
| 20 | Α. | No, I don't know what they do. |
| 21 | | MR. BROWN: Okay. Off the record. |
| 22 | | (Off the record at 12:06 p.m.) |
| 23 | | (Back on the record at 12:06 p.m.) |
| 24 | | MR. BROWN: Let's mark the next, 737. |
| 25 | | MARKED BY THE REPORTER: |
| | | |





when you were away?

24

25

Α.

Yes.

- Decl. Exhibit J Pg 95 of 103 1 Q. In your normal business practice if you had received 2 and seen this e-mail, Exhibit 13, would you have 3 contacted Mr. Wiener? 4 Looking at this I had no need to contact him. Α. 5 Q. Okay. He's not asking me -- you know, asking me about 6 Α. 7 anything. He's just telling me that his sister's 8 going to be faxing me the documents. I don't need to 9 respond to this. 10 MR. BROWN: Let's mark as the next in 11 This will be 738. order. 12 MARKED BY THE REPORTER: 13 DEPOSITION EXHIBIT 14 14 12:09 p.m.
- 15 BY MR. BROWN:
 - Q. Ms. Scully, do you have Exhibit 14 before you?
- 17 A. Yes.

- Q. Do you recall receiving this e-mail from Mr. Pookrum on or about December 28th?
- 20 A. No.
- Q. Is it correct that, as you testified already with respect to the Exhibit 13, you don't know whether at the time you had the capability of getting e-mails away from your office or not?
- 25 A. Correct.



Q. Under your normal business practice if you had looked at this e-mail what, if anything, would you have done?

MR. DeLUCA: Object to the form of the question as a hypothetical and it calls for speculation on the part of the witness.

MR. BROWN: I'm just asking her what her

MR. BROWN: I'm just asking her what her business practice was.

A. What my business practice would be if I was to respond to this?

BY MR. BROWN:

- 11 Q. If you received it. I mean your business practice
 12 might have been not to respond to it. I don't know.
 - A. I can't answer that. I can't speculate on how I would have responded.
 - Q. Okay. At any time did anyone within GMAC tell you to stop -- tell you at any time before the foreclosure sale tell you to stop working or trying to accomplish a loss mitigation plan with respect to the Wiener loan?
 - A. No.
 - Q. At any time did anybody outside GMAC, such as Orlans or whoever, tell you to stop working in trying to accomplish it, workout of some sort with the Wiener loan prior to the foreclosure?
- 25 A. No.



- Q. Give me a second. What's your recollection as to how much in late November and December of 2009 you talked with Gerard Wiener telephonically?
- 4 A. I have no recollection.
- 5 Q. One way or the other?
- 6 A. Exactly.
- Q. So is it correct then that you don't recall now whether you talked to him, or if you did how much you talked to him, correct?
- 10 A. I would have to say I don't remember ever talking to
 11 him later on in November and December.
- 12 Q. And by later on you mean when?
- 13 A. The months of November and December. I don't recall having any phone conversations with him.
- Q. Do you recall getting any phone messages from him in November or December?
- 17 A. No, I don't.
- Q. With respect to the second attempt at a loss
 mitigation program that you discussed with -- and by
 discuss I mean both verbally and through e-mail with
 Mr. Pookrum and Gerard Wiener, do you ever recall
 telling them exactly how much money to send and where
 to send it to under that program?
- 24 A. No.
- 25 Q. That was waiting to get a program in place?



- A. The second forbearance --
- 2 Q. Yes.

- 3 A. We never -- I don't think I ever got a response that
- 4 they were going to accept that. The 70 percent one,
- 5 the second one --
- 6 Q. Yeah.
- 7 A. -- that was put in place? I don't recall ever --
- 8 they'd have to sign the agreement to get it back so I
- 9 could get it setup on the system. They never --
- 10 nobody ever signed any agreements and got it back to
- me so I could submit it to get it setup.
- 12 Q. Did you ever send them a second agreement?
- 13 A. I don't recall if I did. I don't know if it was ever
- really discussed, because at that point in time Gerard
- 15 talked about on his hardship, on the packet about his
- sister taking over the property and the assumption was
- back on the table.
- 18 Q. I think I have an answer to this. I may have asked it
- 19 already in which case I apologize. Did you ever have
- a face-to-face meeting with Gerard Wiener?
- 21 A. No.
- 22 Q. Is it also correct that you never told Mr. Wiener that
- 23 he and his sister didn't qualify for the forbearance
- 24 package you were discussing with him, the second deal?
- 25 A. Did I tell them they didn't qualify?



- 1 Q. Yes.
- 2 A. I don't make those decisions.
- 3 Q. No, but you might have communicated them. Did you
- 4 ever tell them they didn't qualify?
- 5 A. No. No.
- 6 Q. Do you know if anybody else from GMAC ever told them
- 7 they didn't qualify?
- 8 A. No.
- 9 Q. You don't know one way or the other?
- 10 A. Correct.
- 11 Q. Do you recall when you learned that the property had
- been sold by foreclosure?
- 13 A. I believe it's when we went back to work after the
- 14 Christmas break. It must have showed up on a report
- or something. I can't remember.
- 16 Q. But as best you can recall it was sometime close to
- 17 the foreclosure itself?
- 18 A. It was after, you know, we went back to -- in January,
- 19 when I went back to work in January.
- 20 Q. Do you know if Mr. Clinkscales had any discussions
- 21 with Mr. Pookrum after the foreclosure?
- 22 A. No, I don't.
- 23 Q. Have you ever met with or talked with a woman named
- Linda Mallory at Freddie Mac?
- 25 A. No.



| 1 | Q. | Do you know if GMAC, through you or anyone else, ever |
|----|------|--|
| 2 | | refused to permit Mr. Wiener to payoff the loan if |
| 3 | | that's what he chose to do? |
| 4 | Α. | No. |
| 5 | Q. | You never told him he couldn't pay it off, correct? |
| 6 | Α. | I'd never tell anybody they couldn't payoff their |
| 7 | | loan. Show me the money. |
| 8 | | MR. BROWN: Off the record. |
| 9 | | (Off the record at 12:21 p.m.) |
| 10 | | (Back on the record at 12:22 p.m.) |
| 11 | | MR. BROWN: I am going to enter the next |
| 12 | | documents that were produced by GMAC, I believe, and |
| 13 | | it's 0519 and 520. |
| 14 | | MARKED BY THE REPORTER: |
| 15 | | DEPOSITION EXHIBIT 15 |
| 16 | | 12:22 p.m. |
| 17 | BY M | IR. BROWN: |
| 18 | Q. | Are you familiar at all with the kind of document that |
| 19 | | is Exhibit 15? |
| 20 | Α. | No. |
| 21 | Q. | Do you ever have anything to do with claims that are |
| 22 | | being paid by an owner of Freddie Mac back to the GMAC |
| 23 | | servicing? |
| 24 | Α. | No. |
| 25 | | MARKED BY THE REPORTER: |



| 1 | | DEPOSITION EXHIBIT 16 |
|----|------|---|
| 2 | | 12:25 p.m. |
| 3 | BY M | IR. BROWN: |
| 4 | Q. | Exhibit 16 is a collection of documents that were in |
| 5 | | connection with a presentation called Making Home |
| 6 | | Affordable, Working Together to Help Homeowners, |
| 7 | | September 2012. Let me state my question so while |
| 8 | | she's looking at it she can have it in mind. Simply, |
| 9 | | is this a program you participated in as a presenter? |
| 10 | Α. | No. |
| 11 | | MR. DeLUCA: The document itself doesn't |
| 12 | | state the author of it. Is there somewhere on the |
| 13 | | document where it indicates who the author is? |
| 14 | | MR. BROWN: I think the author is this |
| 15 | | group. It's somewhere in the document where it says |
| 16 | | presents and her name. |
| 17 | | THE WITNESS: It says my name? |
| 18 | BY M | IR. BROWN: |
| 19 | Q. | Yes. Something that's marked page 39. |
| 20 | Α. | Okay. Can I explain this? |
| 21 | Q. | Please. |
| 22 | Α. | This was probably presented by, at that time the |
| 23 | | National Outreach manager at a HOPE Now event that we |
| 24 | | work with the Treasury Department. It was probably |
| 25 | | held in Michigan. So that's why they were giving my |



| | information on this, so that the folks on the local |
|----|--|
| | presence, they would be able to contact me. As we |
| | travel through the country the HOPE team gives these |
| | presentations on a slide to all the markets that we go |
| | into. This just happened to be presented at the time |
| | they were in Michigan, wherever we were doing this. |
| Q. | So you were identified as the contact for GMAC? |
| Α. | Correct, in 2012. |
| Q. | Had similar such identification been made of you in |
| | other presentations prior to this, do you know? |
| Α. | Not to my knowledge. I didn't even know about this |
| | one. I'm usually talking to the borrower when this is |
| | going on in another room. |
| | MR. BROWN: No further questions. |
| | MR. DeLUCA: Are you done? |
| | MR. BROWN: Yep. |
| | MR. DeLUCA: Do you have any? |
| | MR. MILSTONE: I have no questions. |
| | MR. DeLUCA: Can we just take a five minute |
| | break. |
| | MR. BROWN: For whether you want to ask |
| | something or not? |
| | MR. DeLUCA: Yes. |
| | MR. BROWN: Yes. |
| | (Off the record at 12:30 p.m.) |
| | A. Q. |



| 1 | (Back on the record at 12:42 p.m.) |
|----|--|
| 2 | MR. BROWN: Let's put on the record that |
| 3 | Mr. DeLuca's graciously agreed to hang on to the |
| 4 | original exhibits from the Scully deposition for use |
| 5 | tomorrow at the person most knowledgeable deposition. |
| 6 | We will then give them to the court reporter who comes |
| 7 | from that, which may or may not be today's court |
| 8 | reporter. |
| 9 | MR. DeLUCA: I will hold onto them for |
| 10 | tomorrow. Thank you. All set. |
| 11 | (The deposition was concluded at 12:43 p.m. |
| 12 | Signature of the witness was not requested by |
| 13 | counsel for the respective parties hereto.) |
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